

**TERMS AND CONDITIONS**  
**FREE COFFEE AND A CHANCE TO WIN A CHAMPAGNE CELEBRATION FOR TWO AT PARKROYAL MONASH/ M-CITY**

**GENERAL**

1. Information on how to enter the Promotion and claim a prize form part of these Terms and Conditions. Entries must comply strictly with these Terms and Conditions to be valid. By entering into this promotion by the entrant of the "Free coffee and a chance to win a Champagne Celebration for two at ParkRoyal Monash/M-City" ("Promotion") is deemed acceptance of these Terms and Conditions.

2. The "Promoter" is M-City Investments Pty Ltd, (ABN 96 613 748 100) of 2107 - 2125 Princes Hwy Clayton, Victoria 3168. Telephone: +61 429 806 423.

3. The "Participating Stores", located within M-City Shopping Centre, are: Bon Bons Bakery; Ferguson Plarre Bake House; G Café; Gotcha Fresh Tea; M- Café proudly serving St Ali Coffee; Rocs Social; and Sandwich Chef.

**ELIGIBILITY**

4. This Promotion is only open to Australian residents aged 18 years or over.

5. The following persons are ineligible to enter: (i) employees and suppliers of the Promoter, M-City or any of the tenants, retailers or staff in Centres or any of the Promoter's agencies that are associated with the Promotion; (ii) the spouse, defacto spouse, parent, child or sibling (whether natural or by adoption) of an excluded employee; and (iii) any person who the Promoter has previously notified (either verbally or in writing) is not permitted to enter the Promotion.

**PROMOTION PERIOD**

6. The Promotion commences at 7.00am on Monday 21<sup>st</sup> March 2022, and entries close at 11.59pm on Thursday, 31 May 2022 (Promotion Period). All times stipulated in these Terms and Conditions are based on Australian Eastern Daylight Time (AEDT).

**HOW TO ENTER**

7. To enter this Promotion, an entrant must eligible (and remain eligible) during the Promotion Period and undertake the following steps:

a. The Promoter will on or before the commencement of the Promotion Period date distribute 2,000 coffee cards to local businesses in the area.

b. To enter the Promotion, the entrant when redeeming it free coffee must fill in a free coffee card and hand it to one of the staff of a Participating Store.

c. The entrant will be required to clearly enter their first and last name, email address and their mobile number on the back of the coffee card in order to:

i) claim their free standard\* coffee and

ii) go into the draw for the chance to win a Champagne Celebration for two at ParkRoyal Monash/M-City prize ("Prize")

(Note: a standard\* coffee is a regular size coffee to a maximum value of AUD\$4.00 and for any extras requested, charged at the normal rate as displayed by the store).

e. All coffee cards collected by the Participating Stores will be given to the Promoter's representative who will collect and hold in a secure location in readiness for the draw after the end of the Promotion Period.

**LIMITS ON ENTRY**

8. An Eligible Entrant may enter one (1) time only during the Promotion, irrespective of the number of Participating Stores the entrant may obtain a free coffee. Multiple entries will be disallowed and removed from the draw. The Promoter's decision is final, and no correspondence will be entered into with entrants. All entries become the property of the Promoter.

## **DRAW AND PRIZE DETAILS**

9. Only valid entries will be included in the draw.
10. The draw for the Prize will take place at M-City Shopping Centre, 2107 — 2125 Princes Hwy Clayton, Victoria 3168 on Tuesday 14<sup>th</sup> June 2022 at 11.00am. Centre Management reserve the right as to the location and person who will conduct the draw.
11. The first valid entry drawn will be the winner of the Prize.
12. The winner will be notified via phone, email, or mobile txt within 2 business days of the draw.
13. The Promoter will make all reasonable efforts to contact and identify the winner of the Prize.
14. There is one (1) Prize only, consisting of a Champagne Celebration for two at ParkRoyal Monash/ M-City valued at AUD\$345 (“Prize”). The Prize package includes 1 night stay for 2 people at PARKROYAL Monash Melbourne in a Superior Room, breakfast for 2 the following morning in the PARKROYAL Restaurant, one (1) bottle of Piper-Heidsieck Champagne Brut (or similar) , Chocolate dipped strawberries, complimentary self- parking and late 1pm check out.
15. Personal information including the winner’s name, address, telephone number, email and nominated bank account or credit card details will be collected and used for the purpose of registering at check-in prior to staying in the hotel. This may require disclosure to third parties, including local regulatory authorities and the Promoter’s agents or third-party service providers, for the purpose of advertising the Promotion, or for promotional and marketing purposes (including for direct marketing) to Pan Pacific Hotels Group & PARKROYAL Monash Melbourne. This is a condition precedent required before the winner can claim their Prize.
16. The Prize must be redeemed, and the winner having stayed at the hotel by 30 September 2022 or will be forfeited.
17. The Prize value is correct at the time of printing and the Promoter accepts no responsibility for any subsequent variation in the Prize value.
18. The Prize is subject to availability, not transferable and cannot be exchanged or redeemed for cash and cannot be combined with any other offer or discount of the Promoter.
19. If for any reason a winner does not claim their Prize within the time stipulated by the Promoter, then the Prize will be forfeited.
20. It is the responsibility of the winner to provide their correct personal information, including e-mail address, in order to receive their Prize.

## **LIMITATION OF LIABILITY**

21. The Promoter makes no representations or warranties as to the quality, suitability or merchantability of any goods or services offered as part of the Promotion. To the extent permitted by law, the Promoter is not liable for any loss (including indirect and consequential loss) suffered to person or property by reason of any act or omission, deliberate or negligent, by the Promoter or its employees or agents, in connection with the arrangement for the supply, or the supply, of goods and services by any person to the Winner and, where applicable, to any persons accompanying the Winner. This clause does not affect any rights a consumer may have which are unable to be excluded under Australian law. To the fullest extent permitted by law, any liability of the Promoter or its employees or agents for breach of any such rights is limited to the payment of the costs of having the Prize supplied again.
22. The Promoter will not be liable for any modification, suspension, termination, or cancellation of the Promotion.
23. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
24. The Promoter reserves the right to disqualify any individual who is involved in any way in interfering or tampering with the conduct of this Promotion has breached any of these conditions or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the Promotion.
25. The Prize winner has rights under the Australian Consumer Law and other similar legislation which cannot be excluded, restricted, or modified by the Promoter. These terms and conditions do not exclude, restrict, or limit those statutory rights in any way. However, to the extent that it is permitted to do so, the Promoter (including its officers, employees and agents) excludes all liability whether arising in tort (including without limitation negligence), contract or otherwise for any personal injury or any other loss or damage (including without limitation loss of opportunity or loss of profits) whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, without limitation:
  - any technical difficulties or equipment malfunction (whether or not under the Promoter’s control);

- any theft, unauthorised access or third-party interference;
- any entry that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter;
- any variation in market value to that stated in these terms and conditions;
- any tax implications; of the Prize or use of the Prize.

26. If for any reason beyond the reasonable control of the Promoter this Promotion is not capable of running as planned, the Promoter reserves the right in its sole discretion to take any action that may be available to it, and to cancel, terminate, modify, or suspend the Promotion, unless to do so would be prohibited by law.

27. The Promoter further reserves the right to cancel, terminate, modify, or suspend the Promotion or amend these terms and conditions, subject to any directions from a regulatory authority.

#### **PRIVACY**

28. As part of this Promotion, the Promoter will collect personal information about each entrant and may for this purpose, disclose such information to third parties, including but not limited to agents, contractors, service providers, prize suppliers and regulatory authorities. Participation in the Promotion is conditional on providing this information. It is a condition of entry that the entrant agrees to being entered into the customer database. The Promoter may, for an indefinite period, unless otherwise advised, use the information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant and for such other purposes as set out in the M-City Shopping Centre Privacy Policy. Entrants should direct any request to access, update or correct information to the Promoter. All personal details of entrants will be stored in accordance with the M-City Shopping Centre Privacy Policy. Upon the entrant's request, all information provided will be removed from our active database. To request details to be removed, please write to the Digital Marketing Manager at [info@m-city-developments.com.au](mailto:info@m-city-developments.com.au). Information will be removed as soon as reasonably possible in accordance with our M-City Shopping Centre Privacy Policy and applicable laws. To view the M-City Shopping Centre Privacy Policy, please visit <https://m-city.com.au/privacy-policy>. All entries remain the property of the Promoter.